

**HOMELAND SECURITY INVESTIGATIONS**

# HSI



**SECURING THE HOMELAND FROM TRANSNATIONAL  
THREATS AND CRIMINAL ORGANIZATIONS**





HONOR | SERVICE | INTEGRITY

# HOMELAND SECURITY INVESTIGATIONS

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# HSI HOMELAND SECURITY INVESTIGATIONS

## WHO WE ARE

HSI is the principal investigative arm of the U.S. Department of Homeland Security, responsible for investigating transnational crime and threats, specifically those criminal organizations that exploit the global infrastructure through which international trade, travel, and finance move.

## OUR MISSION

HSI investigates, disrupts, and dismantles terrorist, transnational, and other criminal organizations that threaten or seek to exploit the customs and immigration laws of the United States.

## OUR VALUES

Honor | Service | Integrity

## OUR WORKFORCE

HSI's workforce consists of more than 10,400 employees, including special agents, criminal analysts, mission support personnel, and contract staff assigned to offices throughout the United States and around the world.

Most of HSI's 7,100+ special agents are assigned to one of HSI's Special Agent in Charge (SAC) offices or multiple sub-offices located in over 220 cities across the nation. HSI's domestic footprint is supplemented by over 2,800 task force officers representing key strategic federal, state, and local partners in the fight to combat transnational criminal organizations.

HSI's international force is DHS's largest investigative presence abroad, anchored by over 220 special agents assigned to U.S. embassies, consulates, and combatant commands around the globe. With over 80 international offices in more than 50 countries, HSI has one of the largest international footprints in U.S. law enforcement.

## OUR APPROACH

HSI successfully conducts investigations into global criminal enterprises and terrorist networks that violate U.S. laws by utilizing the agency's:

- Unique and expansive criminal and administrative authorities;
- Strategic law enforcement and non-governmental partnerships;
- Robust international footprint and connectivity; and
- Cutting-edge technology and innovation, and sophisticated criminal analysis

## OUR INVESTIGATIONS

HSI investigates the illegal cross border movement of people, goods, and money into and out of the United States. Across the country and around the world, HSI pursues cases into and initiatives to counter:

Narcotics Smuggling  
Money Laundering  
Child Exploitation  
Transnational Gangs  
Labor Exploitation  
Human Smuggling  
Human Trafficking  
Weapons Trafficking

Cybercrime  
Identity & Benefit Fraud  
Financial Fraud & Scams  
Illegal Technology Procurement & Sanctions Violations  
Terrorism & National Security Threats  
Human Rights Violations & War Crimes  
Cultural Property, Art, & Antiquities Smuggling  
Intellectual Property Theft & Trade Fraud





# HOMELAND SECURITY INVESTIGATIONS

## FISCAL YEAR 2020 AT A GLANCE

### OUR EFFORTS

Despite the extraordinarily challenging operating conditions resulting from the pandemic, HSI remained true to its core mission of protecting the homeland from transnational crime and threats. HSI continued to lead the fight against America's ongoing opioid epidemic, and maintained efforts to take dangerous narcotics and deadly weapons off our streets and violent gang members out of our communities. HSI prioritized crimes of victimization, investigating and arresting those exploiting children and conducting human trafficking, and identifying and rescuing victims of these crimes. HSI protected the integrity of our financial and trade systems, investigating international money laundering, intellectual property theft, and financial fraud, and seizing illicit proceeds and assets from criminals seeking to profit from their crimes. HSI enforced sanctions against China, Iran, Russia, and North Korea, and prevented the illegal export of sensitive technology and weapons to our adversaries. HSI continued to combat terrorism and mitigate other significant national security threats. And HSI remained committed to using cutting-edge investigative techniques and tactics to infiltrate and take down notorious dark net marketplaces that traffic in weapons and narcotics, launder money, and finance terrorism. These efforts helped secure our borders, protected national security, and ensured the safety of our communities and citizens.



**31,915**  
HSI CRIMINAL  
ARRESTS

**6,105 lbs.**

FENTANYL  
SEIZED



**178,283 lbs.**  
METHAMPHETAMINE  
SEIZED



**3,671**

TRANSNATIONAL GANGS  
CRIMINAL ARRESTS

INCLUDES

**337**

MS-13 CRIMINAL ARRESTS

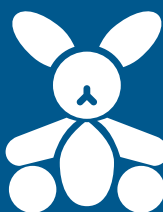


**1,746**

HUMAN TRAFFICKING  
CRIMINAL ARRESTS

**418**

HUMAN TRAFFICKING VICTIMS  
RESCUED OR IDENTIFIED



**3,074**

CHILD EXPLOITATION  
CRIMINAL ARRESTS

**1,012**

CHILD EXPLOITATION VICTIMS  
RESCUED OR IDENTIFIED

**\$1.8 BILLION**



CURRENCY AND  
ASSETS SEIZED

## HSI FY20 ACHIEVEMENTS



# HOMELAND SECURITY INVESTIGATIONS

## 2021 OPERATIONAL PRIORITIES

As HSI transitions into a new fiscal year, our goals and priorities – and the pillars that we will rely upon to attain and implement them – will serve as the foundation of HSI’s strategic focus, and will represent the essential elements upon which HSI must continue to rely upon, to sustain our investigative and operational successes. HSI will continue to be innovative and nimble in our approach, and develop and implement new and creative ways to continue our operations and effectively apply our unique authorities and capabilities to conduct some of the most complex and significant investigations into transnational criminal organizations. We will do so by embracing technology and new workplace environments to enable us to smartly and efficiently conduct our operations from anywhere in the world; by enhancing our strategic partnerships to ensure a unified and comprehensive approach to combatting criminal networks; and by adopting best business practices that will help propel HSI to even greater levels of success.

IN FY21, HSI’S OPERATIONAL PRIORITIES WILL CENTER ON THE FOLLOWING AREAS:

### CYBER AND FINANCIAL CRIMES

Cyber and Financial crime crosscut every programmatic area that HSI investigates. HSI will continue to utilize cutting edge technology and investigative techniques to infiltrate, investigate and dismantle criminal organizations that operate primarily within the cyber domain while also seeking to identify not only the illicit proceeds of crime, but also the financial networks and third-party facilitators that conceal and launder illegal proceeds.

### CRIMES OF EXPLOITATION AND VICTIMIZATION

HSI will protect the public from crimes of victimization by embracing partnerships; increasing outreach; and strategically targeting and investigating criminal organizations and financial structures that facilitate human trafficking, child exploitation, and forced labor.

### PUBLIC SAFETY

HSI will ensure the safety and wellbeing of our communities by launching and pursuing large-scale investigations into TCOs that smuggle drugs into the U.S. and engage in transnational violent gang activity.

### GLOBAL TRADE INVESTIGATIONS

HSI will mitigate vulnerabilities in international commerce streams by protecting intellectual property, combating trade fraud, and preventing the illicit proliferation of sensitive U.S. technology and weapons.

### NATIONAL SECURITY AND COUNTERTERRORISM

HSI will use its unique authorities to target the people, money, and materials that support terrorist activities in the U.S. and abroad and to support efforts to counter foreign intelligence and non-traditional collection threats.

## DID YOU KNOW?

HSI launched Operation Stolen Promise (OSP) in April 2020 to protect the Homeland from the increasing and evolving threat posed by COVID-19-related fraud and criminal activity. As the pandemic continues, HSI anticipates that criminal organizations will adapt and attempt to capitalize on public demand for access to vaccines and treatments by illegally introducing and selling counterfeit versions of these items. HSI is expanding OSP to address this emerging public safety threat, and will continue to capitalize on HSI’s expertise in global trade, financial, and cyber-crime investigations; its intelligence analysis capabilities and resources; its domestic and international footprint; and its robust law enforcement and private sector partnerships to combat the producers and distributors of illicit pharmaceuticals and other forms of COVID-19 related fraud and criminal activity that compromise legitimate trade, financial, and cyber systems and endanger the public.



# HOMELAND SECURITY INVESTIGATIONS

## OUR MANDATE



### PROTECTING NATIONAL SECURITY

HSI targets the people, money, and materials that support terrorist activities in the U.S. and abroad. HSI is a key player in the global counterterrorism mission, and assigns agents across the United States to the FBI's Joint Terrorism Task Forces (JTTFs). HSI is one of the largest and most productive members on the JTTF, consistently contributing to a significant percentage of JTTF terrorist-related disruptions each year.

HSI brings its exclusive authorities and capabilities to the government's efforts to counter foreign intelligence and non-traditional collection threats and to identify, locate, and investigate national security threats and human rights violators who violate their immigration status or commit other crimes.

On the international stage, HSI leads the Visa Security Program (VSP), the Biometric Identification Transnational Migration Alert Program (BITMAP), and the Human Rights Target Tracking Team. These programs prevent the travel to the U.S. of known or suspected terrorists, transnational criminals, human rights violators, and other high-risk visa applicants. These programs push out our borders and help identify and stop threats before they arrive in the United States.

### PREVENTING CRIMES OF EXPLOITATION

HSI protects the public from crimes of victimization, strategically targeting and investigating individuals and networks that engage in child exploitation, human trafficking, forced labor, and financial scams affecting vulnerable populations.

HSI special agents work tirelessly to protect children from exploitation by predators who are involved in the production, distribution, and possession of child pornography and who travel internationally to engage in illicit sexual conduct with minors.

HSI is also a leader in the U.S. government's investigative efforts to combat the human trafficking of victims into sex or forced labor, and is at the forefront of efforts to investigate international financial fraud schemes and scams that target and exploit vulnerable populations such as the elderly.

HSI's victim-centered approach to these investigations has led to the identification or rescue of thousands of victims of child sexual exploitation, human trafficking, and financial fraud.

### SECURING THE BORDER

HSI maintains the integrity of U.S. borders by combating transnational criminal organizations that enable and profit from illegal immigration fraud and smuggling schemes.

HSI detects, disrupts, and dismantles human smuggling networks that facilitate the illegal movement of people into the United States contrary to immigration laws.

Through its labor exploitation investigations, HSI promotes lawful employment in U.S. industry and prevents financial gain from illicit immigration labor practices. HSI also actively combats identity theft and document and benefit fraud activities that threaten border security.



# HOMELAND SECURITY INVESTIGATIONS

## OUR MANDATE

### ENSURING PUBLIC SAFETY

HSI fosters a collaborative environment with federal, state, local, and international partners to ensure the safety and well-being of our communities and address the threats posed by the opioid crisis, narcotics smuggling networks, and violent gangs operating across the country.

Utilizing HSI-led Border Enforcement Security Task Force (BEST) teams strategically placed across the U.S., HSI and its task force officers counter narcotics smuggling by transnational criminal organizations that illicitly introduce and distribute fentanyl, heroin, other dangerous opioids, synthetic drugs, methamphetamine and cocaine into and throughout the United States.

HSI is at the forefront of the government's efforts to identify, infiltrate, disrupt, and dismantle MS-13 and other transnational criminal gangs and to deny gangs access to illicit funds used to fuel violence in Central America and the United States.

### UPHOLDING FAIRNESS IN GLOBAL TRADE

HSI upholds fairness in international commerce by protecting intellectual property, combating trade fraud, and preventing the illicit proliferation of sensitive U.S. technology and weapons.

Through the HSI-led National Intellectual Property Rights (IPR) Coordination Center, HSI spearheads the U.S. government's response to investigating and preventing intellectual property rights violations, digital piracy, illicit trade, and customs fraud. These efforts protect U.S. industry, the U.S. consumer, and the safety of the American public from the adverse economic impact and health dangers posed from introducing counterfeit products into U.S. commerce.

The HSI counter-proliferation investigations program prevents the illicit procurement and export of sensitive U.S. technology and weapons and sanctions evasion by U.S. adversaries. HSI's work in this area protects the U.S. warfighter, advances strategic defense interests, and safeguards U.S. national security.

### INVESTIGATING CYBER CRIME

HSI is a worldwide law enforcement leader in dark net and other cyber-related criminal investigations. The HSI Cyber Crimes Center (C3) combats cyber crime and criminal exploitation of the internet with state-of-the-art forensic technology. The center investigates large-scale cyber crime threats and provides expertise on cyber crime investigations to the field. It also uses global law enforcement networks to combat cyber crime threats. C3 delivers computer and cyber-based technical services in support of HSI cases – including investigations into underground online marketplaces selling illegal drugs, weapons and other contraband; enabling the trade of images of child pornography; and facilitating the theft of intellectual property, trade secrets, and export-controlled technology and data.

### COMBATTING FINANCIAL CRIME

Every criminal case that HSI investigates has a financial nexus. HSI actively launches and pursues financial crime angles to identify and seize illicit proceeds of crime and to target financial networks and third-party facilitators that launder and hide illegal financial gains. With significant access to financial and trade data, HSI is uniquely positioned to disrupt the operations of transnational criminal organizations profiting from cross-border crime, seizing hundreds of millions of dollars in currency and assets each year.

# HOMELAND SECURITY INVESTIGATIONS

## LEADERSHIP AND STRUCTURE

### LEADERSHIP

Acting Executive Associate Director, Homeland Security Investigations, Patrick J. Lechleitner

Chief of Staff, Michael J. Krol

Acting Deputy Executive Associate Director, Homeland Security Investigations, David C. Shaw

Acting Assistant Director, Investigative Programs, John D. Eisert

Assistant Director, Intelligence, Peter J. Hatch

Acting Assistant Director, International Operations, John A. Condon

Acting Assistant Director, Domestic Operations, Shane M. Folden

Assistant Director, Operational Technology and Cyber Division, Jere T. Miles

Acting Assistant Director, Mission Support, Tracy J. Cormier

Assistant Director, Global Trade Investigations Division and Director, National IPR Coordination Center, Steve K. Francis

Assistant Director, National Security Investigations Division, Andre R. Watson

### DIVISIONS

**DOMESTIC OPERATIONS**

**INTERNATIONAL OPERATIONS**

**INVESTIGATIVE PROGRAMS**

**NATIONAL SECURITY INVESTIGATIONS**

**GLOBAL TRADE INVESTIGATIONS**

**OPERATIONAL TECHNOLOGY & CYBER**

**OFFICE OF INTELLIGENCE**

**MISSION SUPPORT**



# HOMELAND SECURITY INVESTIGATIONS

## DOMESTIC OPERATIONS

### OVERVIEW

HSI's Domestic Operations Division is responsible for managing, directing, coordinating, and supporting all investigative activities of HSI domestic field offices. Domestic Operations ensures implementation of and adherence to policies, procedures, guidelines, and directives governing investigative activities. This division also oversees all major HSI enforcement initiatives and de-conflicts operations among HSI field offices. Domestic Operations personnel serve as subject matter experts for senior leadership regarding ongoing HSI field investigations and serve as the single point of contact for HQ and support to the field.

### DOMESTIC FOOTPRINT

30

SPECIAL AGENT IN CHARGE  
(SAC) OFFICES ACROSS THE  
UNITED STATES

225

DOMESTIC  
FIELD OFFICES

### HSI INVESTIGATES



Narcotics  
Smuggling



Financial  
Crimes



Child  
Exploitation



Transnational  
Gangs



Identity and  
Benefit Fraud



General  
Smuggling



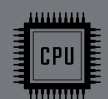
IP Theft and  
Trade Fraud



Human  
Trafficking



Human  
Smuggling



Technology  
Proliferation



National Security  
Threats

45,262

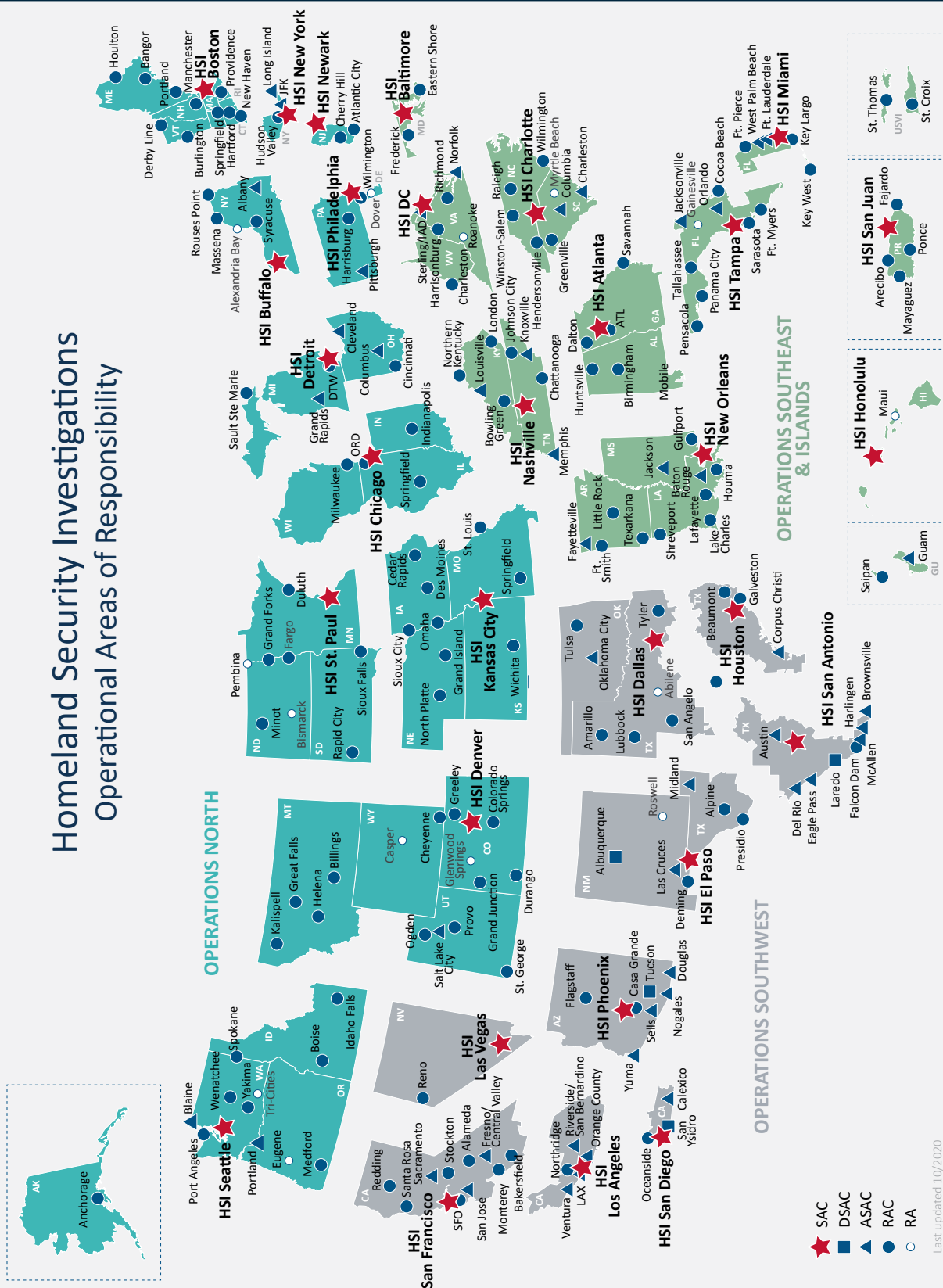
CASES  
INITIATED

### DID YOU KNOW?

Many of HSI's domestic field offices have specialized teams that lead and support federal, state, and local response efforts to national emergencies, humanitarian crises, hurricane and other natural disasters, designated national security events, and multi-jurisdictional tactical law enforcement operations. These units include Special Response Teams (SRT), Crisis Negotiation Teams (CNT), Rapid Response Teams (RRT), and Evidence Recovery Teams (ERT).

# HOMELAND SECURITY INVESTIGATIONS

## DOMESTIC OFFICES





# HOMELAND SECURITY INVESTIGATIONS

## INTERNATIONAL OPERATIONS

### OVERVIEW

HSI's International Operations Division develops and supports investigations, initiatives, and operations conducted or supported by HSI attaché offices and builds relationships with foreign law enforcement partners to support domestic cases, combat transnational criminal organizations, and prevent terrorist activities.

International Operations protects the nation's borders by conducting international law enforcement operations and partnering with foreign and domestic counterparts to detect, deter, and dismantle transnational criminal organizations and prevent terrorist activity. International Operations maintains a network of offices and liaisons around the world who conduct investigations against terrorist and other criminal organizations that threaten our national security.

International Operations is the largest international investigative arm of DHS. It interacts with the international law enforcement communities on behalf of ICE to investigate immigration and customs violations. In addition to pursuing and supporting cases in all HSI investigative disciplines, International Operations manages the Visa Security Program (VSP), the Transnational Criminal Investigative Unit Program, the Biometric Identification Transnational Migration Alert Program (BITMAP), and the International Visitors Program. International Operations also delivers international training to foreign partners and supports global law enforcement capacity building efforts. In addition, International Operations supports the efforts of the HSI Trade Transparency Unit (TTU), which enhances HSI's trade based financial investigations through information sharing agreements with foreign counterparts.

### INTERNATIONAL FOOTPRINT

HSI has 80 offices located in 53 countries around the world.

### PROGRAMS MANAGED

- Biometric Identification Transnational Migration Alert Program (BITMAP)
- Transnational Criminal Investigative Unit Program (TCIU)
- Visa Security Program (VSP)
- Cultural Property, Art, and Antiquities (CPAA)
- International Visitors Program (IVP)



### STATISTICS FY20

41

VSP LOCATIONS  
IN

28

COUNTRIES

13

COUNTRIES WITH  
OPERATIONAL TCIUs AND

18

COUNTRIES WITH BITMAP  
PARTNERSHIPS

458

PERSONNEL  
ASSIGNED  
OVERSEAS

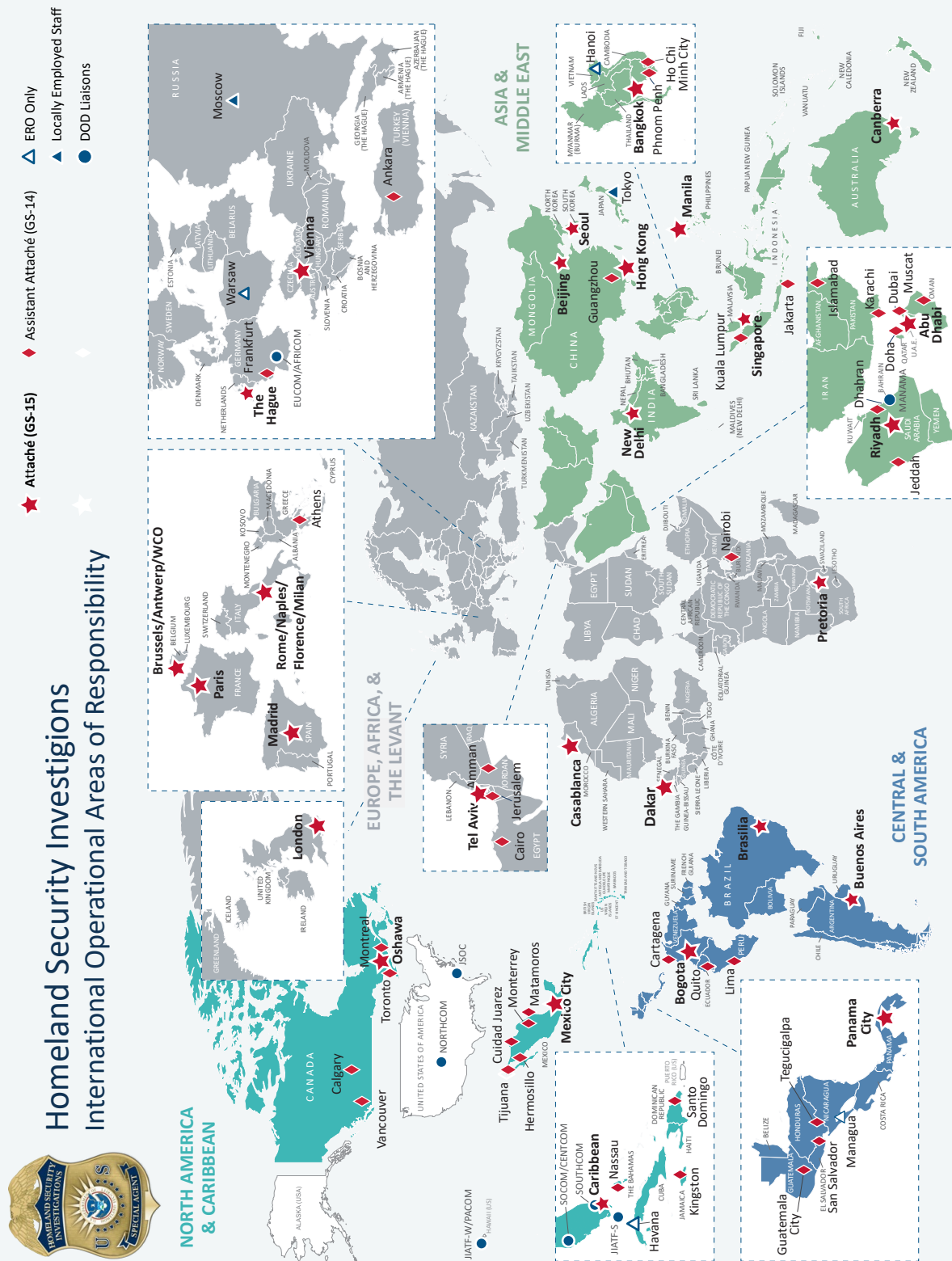
17

COUNTRIES WITH  
TTU AGREEMENTS  
FOR FY2020

### DID YOU KNOW?

HSI personnel recommended the refusal of 7,709 visa applications in FY20 based on terrorist connections or derogatory information.

# HOMELAND SECURITY INVESTIGATIONS INTERNATIONAL OFFICES





# HOMELAND SECURITY INVESTIGATIONS

## INVESTIGATIVE PROGRAMS

### OVERVIEW

HSI's Investigative Programs Division furthers HSI's mission by supporting investigations and operations related to transnational crime, financial and narcotics violations, human trafficking and smuggling, public safety, and labor exploitation. It also supports law enforcement partners through training, technical assistance and forensic laboratory analysts.

Investigative Programs includes Transnational Organized Crime Division I and Division II, which integrate a variety of programs and operations that investigate transnational criminal organizations; support field office investigations through training and capacity building; and partner with governmental, non-governmental, and industry organizations to disrupt and/or dismantle criminal networks. In addition, the Investigative Services Division is responsible for providing investigative support services, including technical assistance and guidance to all HSI undercover operations, polygraph operations, tactical and emergency response programs, victim assistance, and special agent basic training, as well as overseeing the HSI Forensic Laboratory.

### PROGRAMS MANAGED

- Contraband Smuggling
  - Border Enforcement Security Task Forces (BESTs)
  - Organized Crime Drug Enforcement Task Force (OCDETF)
  - High Intensity Drug Trafficking Areas (HIDTAs)
  - Shadow Wolves
  - Title 21 cross-designation program
  - Title 19 Customs cross-designation program (TFO)
  - Tunnel Task Force (TTF)
- Illicit Finance and Proceeds of Crime
- Identity and Benefit Fraud
- Human Smuggling
- Human Trafficking
- Transnational Gangs
- Trade-Based Money Laundering
- Labor Exploitation



### STATISTICS FY20

74

BORDER  
ENFORCEMENT  
SECURITY TASK  
FORCES

2,862

TASK FORCE  
OFFICERS

36

DOCUMENT AND  
BENEFIT FRAUD  
TASK FORCES

2,188

VICTIMS IDENTIFIED  
AND/OR RESCUED

### DID YOU KNOW?

HSI leads a multiagency COVID-19 virtual task force responsible for investigating and preventing the criminal exploitation of the CARES Act stimulus program, the Paycheck Protection Plan (PPP), and Economic Injury Disaster Loan (EIDL). In FY20, HSI seized over \$6 million USD associated with CARES Act fraud, and disrupted and recovered over \$18 million USD in fraudulently obtained pandemic relief funds.

# HOMELAND SECURITY INVESTIGATIONS

## NATIONAL SECURITY INVESTIGATIONS

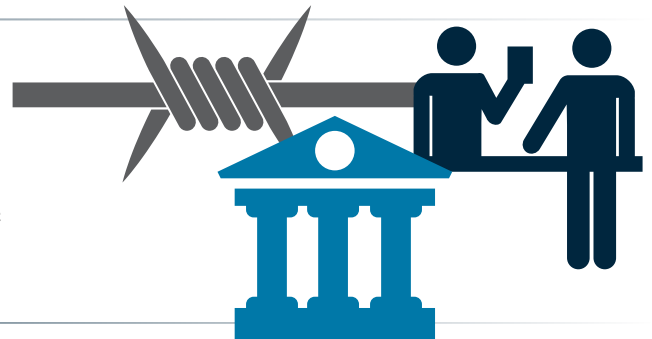
### OVERVIEW

The HSI National Security Investigations Division (NSID) plays a critical role in accomplishing ICE's mission to identify, disrupt, and dismantle transnational criminal and terrorist organizations and hostile foreign intelligence entities that threaten the national security of the United States and its allies. NSID also leads efforts to investigate and prosecute human rights violators and war criminals, and prevents them from seeking refuge in the United States.

NSID utilizes the breadth of ICE's statutory legal authorities to counter threats to our national security, identified through HSI investigations of fraud or abuse of the immigration, trade, and financial sectors, or through robust interagency partnerships. NSID's National Security Programs (NSP) include: Human Rights Violations and War Crimes; Counterterrorism and Criminal Exploitation, and National Security Threats Investigations. NSID also includes the Student and Exchange Visitor Program, which monitors the approximately one million international students pursuing academic or vocational studies (F and M visa holders) and their dependents in the United States. It also certifies schools and programs that enroll these students.

### PROGRAMS MANAGED

- Counterterrorism and Counterintelligence
- Human Rights Violators and War Crimes
- Nonimmigrant Student, School, and Employer Compliance
- School Certification
- Student Exchange and Visitor Information System (SEVIS)



### STATISTICS FY20

**450**

HSI JTTF  
INVESTIGATIONS  
INITIATED

**309**

HSI-LED COUNTER-  
INTELLIGENCE  
ASSOCIATED  
DISRUPTIONS

**1,225**

HUMAN RIGHTS  
VIOLATORS /WAR  
CRIMINALS PREVENTED  
FROM ENTERING THE  
UNITED STATES

**14,746**

SEVP CERTIFIED  
INSTITUTIONS  
VISITED BY FIELD  
REPRESENTATIVE

### DID YOU KNOW?

HSI is a key player in the global counterterrorism fight, and uses its unique authorities to target the people, money, and materials that support terrorist activities in the U.S. and abroad. HSI primarily contributes to this mission through its participation on the FBI's Joint Terrorism Task Forces (JTTFs). Remarkably, while HSI personnel make up only 3% of the JTTF workforce, HSI was significantly involved in 87% of all JTTF-related disruptions in FY20, and led nearly 50% of all disruptions using HSI authorities.



# HOMELAND SECURITY INVESTIGATIONS

## GLOBAL TRADE INVESTIGATIONS

### OVERVIEW

HSI's Global Trade Investigations (GTI) Division provides oversight and support for investigations of U.S. import and export laws to ensure national security, protect the public's health and safety, and to stop predatory and illegal trade practices.

The GTI Division oversees HSI's efforts to combat global intellectual property theft and spearheads HSI's role in policing the sale and distribution of counterfeit goods on websites, social media, and the dark web. HSI's intellectual property investigations are prioritized to protect the health and safety of U.S. consumers, U.S. economic interests, and U.S. government supply chain. The GTI Division also manages HSI's commercial fraud portfolio, which aims to combat predatory and illegal trade practices that threaten the U.S. economy and national security and that restrict the competitiveness of U.S. industry in world markets. HSI's counter-proliferation investigations program – which focuses on preventing hostile nations and terrorist groups from obtaining U.S. military equipment, dual-use technology, and weapons of mass destruction, and nuclear materials – is also managed and supported by the GTI Division.

The National Intellectual Property Rights Coordination Center and the Export Enforcement Coordination Center, which are at the forefront of the federal government's response to combatting global intellectual property theft and the enforcement of U.S. international trade laws, are both led by HSI's GTI Division.

### PROGRAMS MANAGED

- Intellectual Property Theft & Commercial Fraud
- Counter-proliferation - Weapons Trafficking, Illegal Technology Procurement & Sanctions Violations
- Wildlife Trafficking



### STATISTICS FY20

25

IPR CENTER  
PARTNERS

1,641

SEIZURES FOR  
VIOLATIONS OF  
EXPORT LAWS AND  
REGULATIONS

\$341  
MILLION

RETAIL PRICE OF  
COUNTERFEIT AND  
ILLCIT TRADE  
GOODS SEIZED

1,052

COUNTERFEIT AND TRADE  
BASED CASES INITIATED

378

LINKED TO  
PANDEMIC FRAUD

### DID YOU KNOW?

HSI remains on the forefront of the U.S. government's response to COVID-19 related fraud and criminal activity, capitalizing on its expertise in intellectual property (IP) theft and customs fraud investigations and extensive law enforcement and industry partnerships to identify and prevent counterfeit and substandard PPE, test kits, and other medical supplies from entering the country. Since the beginning of the pandemic, HSI and its partners have seized over 1,500 shipments of prohibited COVID-19 related products.

# HOMELAND SECURITY INVESTIGATIONS

## OPERATIONAL TECHNOLOGY & CYBER

### OVERVIEW

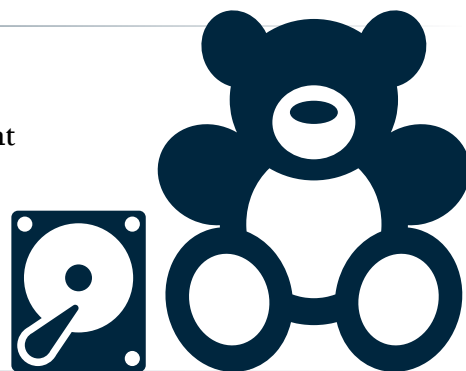
The HSI Operational Technology and Cyber Division (OTCD) oversees investigations of internet-related crimes, including cyber crime and child exploitation, and manages initiatives that combine information sharing and technology across DHS.

OTCD supports ICE and DHS by improving methods for managing different types of information and operational technology and directing how these tools are shared with other agencies and organizations. OTCD, which houses both the HSI Innovation Lab and the Cyber Crimes Center, directly supports HSI's law enforcement and mission support programs and helps develop major advancements in technology used to combat crime through initiatives such as technical surveillance operations, cybersecurity, computer forensics, Title-III communication intercepts, and the Repository for Analytics in a Virtualized Environment (RAVEN), HSI's next-generation platform for data analytics.

OTCD proactively uses these technologies to keep pace with emerging computer technology and cyber processes that support investigations into cyber-related criminal activities and vulnerabilities with state-of-the-art investigative methods and computer forensic techniques. OTCD also ensures that HSI complies with current information technology standards and security requirements, supports information sharing and intelligence reporting, and gathers and distributes reports based on statistics collected during investigative casework.

### PROGRAMS MANAGED

- Cyber Crimes Center
  - Computer Forensics
  - Cyber Crimes
  - Child Exploitation Investigations
- Technical Operations
- Data Management and Reporting
- Title III and Linguistics
- Operational Systems Development and Management
- Law Enforcement Information Sharing Initiative
- Innovation Lab



### STATISTICS FY20

2,782

STATE, LOCAL, AND  
INTERNATIONAL  
PARTNERS TRAINED  
BY C3

3,074

CRIMINAL ARRESTS  
RELATED TO CHILD  
EXPLOITATION

6.56  
PETABYTES  
OF DATA  
FORENSICALLY  
EXAMINED

39,662

PIECES OF EVIDENCE  
EXAMINED BY  
THE FORENSIC  
LABORATORY

### DID YOU KNOW?

The HSI Innovation Lab and its technical platform are leading the agency's efforts to improve the investigative process and mission outcomes through cutting-edge technology and a field-centric design approach. The HSI Innovation Lab's structure and design approach give it the agility and adaptability to quickly pivot to address emerging needs and rapidly respond to evolving national crises.



# HOMELAND SECURITY INVESTIGATIONS

## OFFICE OF INTELLIGENCE

### OVERVIEW

The HSI Office of Intelligence uses the HSI Framework for Criminal Analysis to conduct sophisticated and complex analysis of criminals and their networks in support of HSI investigations and investigative priorities. The Office of Intelligence produces timely, comprehensive, and accurate criminal analysis that enables criminal investigators to identify, prioritize, disrupt, and dismantle transnational terrorist and criminal networks, and any other individual or organization that threatens national security or seeks to exploit the customs and immigration laws of the United States. The Office of Intelligence is also home to the agency's protective intelligence team, classified communications program, and emergency management and continuity functions.

### PROGRAMS MANAGED

- Criminal Analysis and Production
- Enterprise Services
- Collections
- Intelligence Integration and Emergency Management Operations

### FRAMEWORK

INTEL REQUEST



SENDING



INTEL ANALYSIS



PROCESSING



REPORT RECEIVED



### STATISTICS FY20

**800+**

CRIMINAL ANALYSTS  
WORLDWIDE

**7,708**

REPORTS OF  
ANALYSIS  
COMPLETED IN FY20

**HSI TIP LINE**

**215,934**

TIPS PROCESSED

**56,741**

CALLS PROCESSED

**159,153**

EMAILS PROCESSED

**9**

CRISIS ACTION  
TEAMS  
ESTABLISHED

### DID YOU KNOW?

Criminal investigations with criminal analysts assigned achieve twice as many arrests as those without a criminal analyst assigned. Although criminal analysts currently support only 12% of all HSI investigations, those 12% resulted in 31% of the agency's arrests. For many types of cases (financial, proliferation, smuggling, fraud and gangs), HSI investigations with criminal analysts assigned attain at least three times as many indictments per case than similar investigations without criminal analysts.

# HOMELAND SECURITY INVESTIGATIONS

## MISSION SUPPORT

### OVERVIEW

HSI's Mission Support Division provides HSI domestic and international offices with budget formulation, budget execution, financial oversight, acquisitions and procurement, workforce management, and other administrative services. Mission Support manages logistics and internal control activities; oversees HSI's fleet, travel, property, and facilities; reports on HSI's performance; coordinates the development and issuance of handbooks, policies, delegation orders, and forms that HSI needs to address its national security and public safety missions; ensures that HSI's resources are aligned to the broader goals of ICE and DHS; oversees the disclosure of information; and supports all HSI headquarters, field offices, and mission areas with strategic planning, analytics, modeling, and efficiency studies to facilitate fact-based decision-making.



### PROGRAMS MANAGED

- Strategic Planning
- Human Resources
- Finance and Acquisitions
- Cadet Academy

ANNUAL BUDGET OF OVER

**\$2 BILLION**

EXECUTED

### STATISTICS FY20

**101**

FACILITIES PROJECTS  
COMPLETED

**369**

PERMANENT CHANGE  
OF STATIONS EXECUTED

**1,288**

FLEET  
VEHICLES  
PURCHASED

**413**

SPECIAL AGENTS HIRED

**305**

NON-AGENTS HIRED

### DID YOU KNOW?

HSI Mission Support promotes transparency and protects sensitive agency information by addressing all disclosure issues that pertain to HSI, including FOIA requests, Privacy Act requests, congressional inquiries, and discovery requests. In FY20, HSI Mission Support completed 3,056 requests for disclosures of law enforcement sensitive information; 211 Questions for the Record (QFRs); and 1,174 FOIA requests.



# HOMELAND SECURITY INVESTIGATIONS

## PROGRAMMATIC HIGHLIGHTS FY2020

### OPERATION STOLEN PROMISE

HSI launched Operation Stolen Promise in April 2020 to protect the homeland from the increasing and evolving threat posed by COVID-19-related fraud and criminal activity. Operation Stolen Promise combines HSI's expertise in global trade, financial, cyber-crime, and intelligence-driven investigations to combat financial fraud schemes, the importation of prohibited pharmaceuticals and medical supplies, websites defrauding consumers, and other COVID-19 criminal activity that compromises legitimate trade or financial systems or endangers the public.

**1,369**  
COVID-19  
RELATED SEIZURES

**132**  
CRIMINAL  
ARRESTS

**\$18,805,833**  
DISRUPTED TRANSACTIONS  
& RECOVERED FUNDS



### OPERATION RED UMBRELLA

In response to the wide-ranging threat posed by China, HSI developed Operation Red Umbrella, a multi-pronged strategic action plan designed to combat China-related criminal activity that jeopardizes the national security, economic security, and public safety of the United States. Operation Red Umbrella capitalizes upon HSI's global footprint, wide-ranging statutory authorities, and worldwide strategic partnerships, and seeks to unify, enhance, and prioritize HSI's China-related investigations across multiple programmatic disciplines to mitigate and thwart China's nefarious activities.

**OPERATION RED UMBRELLA**  
2020 STRATEGIC APPROACH TO CSO CRIME



### OPERATION SILENT NIGHT

HSI Operation Silent Night is a global operation targeting the smuggling of firearm silencers into the United States from China. The operation is led by the HSI National Targeting Center-Investigations, and targets the manufacturer, supply chain, and end users of this contraband. HSI's efforts on this operation help keep dangerous weapons parts out of the hands of criminal organizations and off our streets.

**25,492**  
FIREARM  
SILENCERS  
SEIZED

**2,305**  
FIREARMS  
SEIZED

**99**  
CRIMINAL  
ARRESTS



### OPERATION LEGEND

In FY20, HSI was a key contributor to Operation LeGenD, the DOJ-led initiative to combat violent crime in U.S. cities. HSI's participation in Operation LeGenD in Chicago, St. Louis, Memphis, Albuquerque, and Detroit resulted in 429 criminal arrests, including the arrest of 264 gang members; 47 search warrants; the seizure of nearly 1200 pounds of illegal drugs, over \$5.2 million in illicit proceeds, and 215 firearms.

**264**  
GANG ARRESTS

**\$5.2 MILLION**  
ILLICIT PROCEEDS SEIZED

**215**  
FIREARMS SEIZED

# HOMELAND SECURITY INVESTIGATIONS

## LABS AND CENTERS HIGHLIGHTS FY2020

### INNOVATION LAB

The HSI Innovation Lab utilizes cutting-edge technology and innovation to promote data driven decision making, analysis, and law enforcement operations. The Lab employs a field-first approach to design and development to provide solutions for capability gaps identified by the field and HSI leadership. Officially launched in September 2020, the Lab will continue to drive ingenuity and creativity within HSI in the years to come.



### HSI-LED CENTER FOR COUNTERING HUMAN TRAFFICKING

In October 2020, DHS launched the Center for Countering Human Trafficking (CCHT), which will capitalize on HSI's operational expertise human trafficking and forced labor investigations and promote a whole of government approach to combating these crimes. The HSI-led CCHT will enhance investigative coordination, increase public outreach awareness and effectiveness, support victim assistance programs, provide specialized training, and increase partnerships with key stakeholders.



### DID YOU KNOW?

The CCHT was established as a multi-component organization, consolidating and synchronizing 16 DHS programs and is led by HSI personnel. HSI has long been a global leader in investigating human trafficking and sexual exploitation cases, and the CCHT will build on HSI's "victims first" approach, balancing victim identification, rescue and support with prevention, investigation and prosecution of traffickers.



# HOMELAND SECURITY INVESTIGATIONS

## LOOKING BACK AT FY20

### HSI COMBATS FINANCIAL CRIME

Recognizing that every investigative discipline that HSI conducts has a financial nexus, HSI reinvigorated its efforts to combat financial crime on a global scale. As the only federal investigative agency with border search authority and exclusive access to trade data, HSI is uniquely positioned to investigate a wide array of financial crimes. From bulk cash smuggling and trade-based money laundering to financial fraud and kleptocracy, HSI led efforts to identify, investigate, and disrupt transnational criminal organizations who sought to profit from their illegal actions. As part of its CORNERSTONE program, HSI had over 200 special agents available to provide training and share red flag indicators, criminal typologies, and methods with businesses and industries that managed the very systems that terrorists and criminal organizations sought to exploit.

### HSI PREVENTS CRIMES OF EXPLOITATION

HSI worked tirelessly to protect children from exploitation by predators involved in the production, distribution, and possession of child sexual abuse material and who traveled to engage in illicit sexual conduct with minors. HSI combatted the human trafficking of victims into sex or forced labor, and remained at the forefront of efforts to investigate international financial fraud schemes that target and exploit vulnerable populations. HSI's victim-centered approach led to the identification or rescue of thousands of victims of child sexual exploitation, human trafficking, and financial fraud. These efforts were supported by HSI's Victim Assistance Program (VAP), which provides a critical resource to HSI investigations and criminal prosecutions by ensuring that victims have access to the rights and services to which they are entitled by law, as well as the assistance they need so that they can participate actively and fully in the criminal justice system process.

### HSI INVESTIGATES CYBER CRIME

HSI maintained its position as a worldwide leader in dark net and other cyber-related criminal investigations. The HSI Cyber Crimes Center (C3) continued to combat cyber crime and criminal exploitation of the internet with state-of-the-art forensic technology and cutting-edge investigative techniques. C3 delivered cyber-based technical services in support of HSI cases into underground online marketplaces selling illegal drugs, weapons and other contraband; enabling the trade of images of child pornography; facilitating the theft of intellectual property, trade secrets, and export-controlled technology and data; and financing terrorism.

### HSI RESPONDS TO OPIOID EPIDEMIC

HSI continued to prioritize the investigation, disruption and dismantlement of TCOs that illicitly introduce fentanyl, heroin and other dangerous opioids into the United States and gravely impact the health of our citizens and the safety of our communities. HSI's multi-pronged approach entailed working with foreign partners to prevent opioids and other dangerous drugs from reaching our shores; combatting the illicit importation and distribution of opioids and opioid precursors through international mail facilities and express consignment centers; exploiting cutting-edge technology to deter TCOs operating in the cyber realm; attacking the illicit use of financial systems and virtual currencies; and leveraging critical partnerships with state, local and federal law enforcement. In FY 2020, HSI seized 18,769 pounds of opioids, a 50% increase from FY 2019, which included 6,105 pounds of fentanyl, a 65% increase from FY 2019.

### HSI FORGES PARTNERSHIPS TO COMBAT TCOs

HSI expanded its Border Enforcement Security Task Force (BEST) footprint across the U.S. and continued to use the model to ensure a comprehensive interagency response to the continuous border security, public safety and national security threat posed by Transnational Criminal Organizations (TCO). BESTs eliminate barriers and leverage the authorities and resources of its federal, state, local, tribal and international law enforcement partners in the fight to identify, investigate, disrupt and dismantle TCOs at every level of operation.



# HOMELAND SECURITY INVESTIGATIONS

CENTERS | LABS | TASK FORCES | PROGRAMS

## CENTERS

NATIONAL INTELLECTUAL PROPERTY RIGHTS COORDINATION CENTER

EXPORT ENFORCEMENT COORDINATION CENTER

CENTER FOR COUNTERING HUMAN TRAFFICKING

CYBER CRIMES CENTER

BULK CASH SMUGGLING CENTER

HUMAN RIGHTS VIOLATORS AND WAR CRIMES CENTER

## LABS

INNOVATION LAB

FORENSIC LABORATORY

## TF

BORDER ENFORCEMENT SECURITY TASK FORCE

JOINT TERRORISM TASK FORCE

DOCUMENT AND BENEFIT FRAUD TASK FORCE

## PROG

HSI ACADEMY AT FEDERAL LAW ENFORCEMENT TRAINING CENTER

VICTIM ASSISTANCE PROGRAM

HOMELAND SECURITY INVESTIGATIONS

HSI

HSI INVESTIGATES, DISRUPTS, AND DISMANTLES TERRORIST, TRANSNATIONAL, AND OTHER CRIMINAL ORGANIZATIONS THAT THREATEN OR SEEK TO EXPLOIT THE CUSTOMS AND IMMIGRATION LAWS OF THE UNITED STATES.

## OUR MISSION

## WHO WE ARE

HSI IS THE PRINCIPAL INVESTIGATIVE ARM OF THE U.S. DEPARTMENT OF HOMELAND SECURITY, RESPONSIBLE FOR INVESTIGATING TRANSNATIONAL CRIME AND THREATS, SPECIFICALLY THOSE CRIMINAL ORGANIZATIONS THAT EXPLOIT THE GLOBAL INFRASTRUCTURE THROUGH WHICH INTERNATIONAL TRADE, TRAVEL, AND FINANCE MOVE.



HONOR | SERVICE | INTEGRITY